

Tuesday - April 30, 2024

1:00 - 5:00	Early Registration (Lobby Foyer)
2:00 - 4:00	Roundtable - Conn Room This is in place of Friday morning
5:00 - 6:30	Meet the Vendor UnitiEast Cocktail Hour
6:00 - 11:00	Hospitality Suite Room 1122

Wednesday - May 1, 2024

7:15 - 8:15	Registration/Meet the Vendors/Breakfast
8:15 - 8:30	Welcome & Announcements
8:30 - 9:00	Partner Introductions
9:00 - 10:00	Oxford - Somerset
	<u>Fiserv</u> Premier UI - Review all of the new and exciting features of the new UI. Steve Rasmussen
10:00 - 10:15	Break (Vermont Room)
10:15 - 11:15	<u>Fiserv</u> Director Scanning Tips & Tricks on document scanning along with a review of Document Tracking Ryan Brooke
	<u>Fiserv</u> FedNow and RTP – How Fiserv's Payments Exchange can connect banks to use these new payment rails James Locopo, Dale Short
11:15 - 12:00	
12:00 - 1:00	



LUNCH (Vermont Room)

	Vermont Room	Oxford / Somerset	Cumberland/ Kennebec / Lincoln	Connecticut Room	Rhode Island
1:00 -1:50	Vendor Room	<p>Fiserv: Digital Update Explore how to accelerate your digital innovation with Configure Digital, a simple, connected financial digital ecosystem. Hear the latest updates and learn best practices to deliver industry leading digital experiences.</p>	<p>Fiserv: Check Fraud Detection Fraudsters are more sophisticated and determined than ever before. Many institutions have not invested in risk mitigation tools for check deposits, which has made this payment type extremely vulnerable. Learn how to reduce your check fraud losses with proven solutions that will help you to better identify and address fraudulent items.</p>	<p>Journey Technology - Insight 2 Action (I2A): Reporting as a Service Fiserv is partnering with Journey Technology Solutions to bring you the Insight 2 Action (I2A) data product suite. Insight 2 Action gives your financial institution insight into your critical data. Data is presented in easy to digest reports, charts and graphs. This information can be presented daily, providing efficiencies in preparing recurring reporting for things like your board and monthly management reports. While fully customizable, users will have access to a number of prebuilt reports and dashboards that give insights about your customers, products and marketing campaigns.</p>	<p>Roundtable: Let's talk Reg E <i>Dan Wilson</i> <i>Bath Savings</i></p> <p><i>Open discussion about trends, processes, and managing your institution's liability.</i></p>
2:00 - 2:30	Fiserv Solution Center & Break				
2:30 - 3:15	Vendor Room	<p>Fiserv: Open Data/Data Compass Institutions are challenged to leverage fragmented data to make informed business decisions. A new data-as-a-service solution from Fiserv, Open Data leverages the power of the cloud to bring together multiple data sources and create meaningful insights that help financial institutions drive growth, operational efficiency and better experiences.</p>	<p>Fiserv: Card Services - Card Hub Give consumers the next-generation digital card experiences they're looking for while driving card acquisition, usage and growth. Features include real-time controls and alerts, enriched transaction data and support for digital wallets.</p>	<p>Safe Systems Inc. IT Management and ISO Collaboration: Bringing Regulatory Expectations into Reality</p> <p>We will discuss Leveraging your existing resources to meet regulatory expectations of IT and ISO role independence.</p>	<p>Roundtable M365, Teams & Sharepoint <i>Tabitha Gerry</i> <i>Bank of New Hampshire</i></p>

3:30 - 4:15	Vendor Room	<p>Fiserv: Commercial Lending Helping banks solve problems with their commercial lending process by allowing them to eliminate the re-keying of data, streamlining their process from origination through reporting and implementing policy while creating an exceptional experience for the bank's commercial customers. Integrates to Premier core, imaging, and doc prep, create a commercial lending ecosystem and an edge against the competition.</p>	<p>Fiserv: Notifi Update Join us to see how event tracking and proactive delivery of financial information, both internally and externally, provide the rails of real-time integration. Discussion will include a review of Notifi Alerts, Detect and Events.</p>	<p>Lumin Digital Lumin Digital is the leading, future-ready digital banking solution powering remarkable growth for financial institutions across the United States. Combining innovation, data, and speed, Lumin's disruption-proof platform was born in the cloud to stay ahead of the evolving expectations of retail and business banking users. With Lumin Digital's unique approach, our clients innovate and scale at their own pace, optimize digital banking ROI, and create a strong digital relationship with their customers. Come to Lumin's breakout session to learn more!</p>	<p>Leveraging OpCon Automation for Efficiency in In-House Operations Jessica Norton & Josh Higgins Kennenebec Savings Bank In this session, attendees will learn how OpCon automation can revolutionize in-house processing activities. The session will delve into OpCon's capabilities to streamline repetitive tasks, optimize workflows, and enhance overall operational efficiency. Automation leads to cost reduction, error minimization, and scalability, positioning banks to stay competitive in an increasingly digital landscape.</p>
5:00 - 5:15	<p><i>Meet in the Lobby 4:50 - buses will leave @ 5</i></p>	<p>Sea Dog's Game ~ 6:00 - 10:00</p>			

Thursday - May 2, 2024

7:15 – 8:15	Breakfast (Vermont Room)
8:30 – 9:30	Fiserv Premier Strategy Update - Dave Wegman
9:30 - 10:30	Fiserv Communicator Open / Dev Studio / App Market / Fintech Exchange - Jon Burmeister
10:30 - 11:00	Fiserv Solution Center & Break
11:00 - 12:00	Keynote Speaker Navigating AI in Community Banking: From Basics to Breakthroughs - Devon Kinkead, Founder and CEO at Micronotes



LUNCH (Vermont Room)

	Vermont Room	Oxford / Somerset Room	Cumberland/ Kennebec / Lincoln	Connecticut Room	Rhode Island
1:00 -1:50	Vendor Room	Fiserv: Digital Update <i>Explore how to accelerate your digital innovation with Configure Digital, a simple, connected financial digital ecosystem. Hear the latest updates and learn best practices to deliver industry leading digital experiences.</i>	Fiserv: Real-time Loan Transactions <i>Now you can process loan transactions in real time – improving efficiency and accuracy, while delivering a better customer experience. Real-time Loan Processing for Premier® allows you to apply transactions and make adjustments and see the results immediately.</i>	RLR - The World of Enterprise Content Management (ECM) <i>Does your bank currently have an ECM program implemented? If not, do you know where to start? Are you utilizing Director effectively? We'll address these questions and more during this session. We will discuss a variety of Director modules and discuss third party interfaces to Director (i.e., Abrigo). Aiming to optimize our time together and to discuss what is important to you, please feel free to bring your ECM or Director related questions to the session, or even better, email me beforehand at paul.richardson@rlrimgmt.com.</i>	Deposit Operations, BPM, and Teller RoundTable <i>Angela Rackliff Kennebec Savings</i>

2:00 - 2:30	Fiserv Solution Center & Break				
2:30-3:15	Vendor Room	<p>Fiserv: Robotic Process Automation (RPA) - Drive efficiencies and grow your FI without adding staff by automating any labor intensive process with a 24x7 bot. Accelerate your deployment with prebuilt bots such as – loan onboarding, contact information update, fraud analysis, and more.</p>	<p>Fiserv: Deposit Growth Strategies featuring Relationship Rewards & Round Up - If you're looking to grow deposits, enhance revenue, get your customers more digitally engaged, Fiserv can assist. We can help you define your strategy using many of the products you already have, such as Relationship Rewards and Round Up. In this session we will discuss how to identify growth opportunities, plan/design the product mix and then execute on your deposit growth strategies.</p>	<p>Klaravis Unveiling True Visibility: Moving Beyond Reporting in Community Banking In the realm of community banking, harnessing data effectively isn't just about generating reports; it's about gaining true visibility into your bank's operations, performance, and profitability potential. Join us for an insightful presentation as we delve into the critical difference between traditional reporting and achieving genuine profitability through data intelligence.</p>	<p>Loan Servicing Round Table: <i>Megan Pinkham Smith</i> Bath Savings Bank & Peak Consulting</p>
3:30 - 4:15	Vendor Room	<p>Fiserv: Card Services - Credit Choice & SpendTrack Our fully managed credit card program enables you to deliver a high-touch credit experience showcasing your brand to consumers and businesses without the expenses associated with direct issuing. Features include program management, robust marketing support and shared revenue. Spendtrack, our self service card management platform, will also be reviewed.</p>	<p>Fiserv: Cybersecurity - New threats are emerging everyday! Does your organization have enough protection to prevent a ransomware attack from happening? Are your digital assets properly secured to protect your reputation in the communities you serve? Join us to learn about what the current threat landscape looks like and what you can do to insure your organization and customers are protected.</p>	<p>RHA Banking - Pavong the Road to AI <i>Denise Butler</i> <i>Banks currently utilize artificial intelligence (AI) in their operations to streamline customer experiences and improve customer offerings. Join me for this lively discussion of Generative AI, Snowflake/Data Warehousing, business analytics, standards, data issues, risk processes currently in place, and what Micronotes is doing for lending using machine learning and AI. I will share experiences and insights into the processes that can streamline organizational efforts. The session will feature information from bankers as previously featured in our online Webinar, including Denise Butler - RHA Banking; Pirooz Abir, CEO of Liquid Invoice; Tim Broyles, Chief Experience Officer at Clear Mountain Bank; and Dan Braccio, VP M&A - South State Bank</i></p>	
4:15 - 4:45	<i>Vendor Drawing</i>				
5:00 - 6:00	<i>Hospitality Suite Room 1122</i>				
6:00 - 7:00	<i>Cocktail Hour</i>				
7:00 - 9:00	<i>Dinner, Entertainment</i>				
9:00 - 1:00	<i>DANCING</i>				