

Wednesday - September 9th, 2026						
1:00 - 5:00	Early Registration (Outside Casco Bay)					
2:15 - 4:00	Roundtable (New Hampshire Room)					
5:00 - 6:30	Meet the Vendor UnitEast Cocktail Hour Casco Bay					
7:00 - 11:00	Hospitality Suite - Room 1122					
Thursday - September 10th, 2026						
	Vermont Room					
7:15 – 8:15	Registration/Meet the Vendors/Breakfast					
8:15 - 8:45	Welcome & Announcements Partner Introductions					
8:45 – 9:45	<u>Fiserv</u> Premier Core Update - Mike Homer (onsite) Release Schedule UI Update Deposit & Lending Updates Other Topics					
9:45 – 10:00	Break					
10:00 - 11:15	<u>Fiserv</u> Fiserv Core Strategy - Mike Homer (onsite) CoreAdvance Update					
11:15 – 12:00	<u>Guest Speaker</u> Digital Assets - Mike McCoy (onsite) Funds Made to Move: 1. How Banks Win with Digital Assets 2. The New Money Stack - Stablecoins, tokenized deposits, and real-time liquidity networks working together					
12:00 - 1:00	LUNCH (Casco Bay)					
	Casco Bay	Vermont Sessions	Fiserv	New Hampshire Fiserv Sessions	Connecticut Room Vendor Sessions	Rhode Island Users Sessions
1:00 - 1:45	Vendor Room	Experience Digital Update - Liz Rauh (onsite) • Explore ways to accelerate digital innovation with Configure Digital • Get the latest updates on Configure Digital features and enhancements • Learn about the migration process from Retail Online and Business Online to Configure Digital	Director - Ryan Brooke (virtual) Many of you use Director as much or more than you use your core. In this session, view the latest updates on Director with a focus on the below topics: 1. Unity Client 2. Records Management 3. Director V25 Roadmap Items	Continuous Higgins Josh	Branch Solution Roundtable - Teller and BPM Caitlin Wynn Bank Solvay	
1:45 - 2:15	Fiserv Solution Center & Break	Break				
2:15 - 3:00	Vendor Room	Data Compass - Diana Jacobsen, Channing Monti & Sameer Baral (onsite) Data Compass is Fiserv's modern data platform that helps financial institutions transform fragmented data into actionable intelligence, bringing core, channel, and third-party data together in one trusted environment. Built on Snowflake, it provides secure, governed access to enterprise-wide data that helps organizations accelerate reporting, improve decision-making, and unlock AI-driven innovation. 1. Data Strategy 2. Architecture 3. Reporting and Analysis	agentOS - Darik Salem & Mahir Badar (virtual) Run and orchestrate AI agents across your financial systems with enterprise-grade governance, complete auditability and human oversight using an enterprise operating model. Built on Fiserv's trusted data, knowledge and integration layer, agentOS is purpose-built to help financial institutions build, secure, monitor and scale agents across their enterprise.	Q2 - Andrea Ulrich and William Ferrell From Payments to Fraud Protection: A Seamless Commercial Banking Experience Commercial and small business clients expect more from their bank: Seamless account management, real-time visibility into cash flow, and payments that work. Join us to see how Q2's unified digital banking platform helps Fis deliver exactly that, with multi-entity account management, ACH and wire payments, and an intuitive experience that scales from community banks to large Fis.	Loan Roundtable - Lindsay Bath Savings	
3:15 - 4:00	Vendor Room	Cards Services - Charles Hunter (onsite) Making the most of your card portfolio - what's new with a glimpse into the future 1. Digital Enhancements 2. Small Business 3. Fraud & Dispute Management	Cashflow Central - Giani Peralta/Blake Facer (onsite) This session will provide an overview of Cashflow Central, including key adoption and engagement trends across the client base, and a look at the future roadmap. We'll highlight how financial institutions are driving small business engagement, the value being realized today, and the upcoming enhancements that will continue to expand the platform's capabilities and market impact	Navigating Recent Fiserv Changes and Important Negotiation Tactics - Rich Carty This presentation will examine recent leadership at Fiserv and provide an update on the company's strategic direction, with a focus on what these developments may mean for banks. We will explore how Fiserv's evolving strategy could affect technology priorities, vendor relationships, and decision-making for Fis. The session will also highlight current trends in technology vendor negotiations and practical tactics...		
4:00 - 4:45	Fiserv Solution Center & Break	Break				
4:45 - 5:00	Meet in the Lobby	Seadogs - 5:30 - 8:30 PM				

7:15 – 8:15	Breakfast (Casco Bay)					
	Vermont Room					
8:30 – 9: 15	Fiserv Service and Support - Sandra Gelato (onsite) 2026 Focus & Client360 Enhancements					
9:15 - 10:15	Fiserv Communicator Open - Jared Patterson (onsite) Discover new opportunities with Communicator Open, Developer Studio and the Fiserv AppMarket					
10:15 - 11:15	Fiserv Solution Center & Break					
11:15 -12:00	Fiserv View From Capital Hill - Patrick Cuff (virtual) Latest news from Washington DC					
12:00 - 1:00	LUNCH (Casco Bay)					
	Casco Bay	Vermont Room Sessions	Fiserv	New Hampshire Fiserv Solutions	Connecticut Room Vendor Sessions	Rhode Island Users Sessions
1:00 - 1:45	Vendor Room	BPM Tips and Tricks Part 1 of 2 - Amanda Wilson (onsite) This fast-paced session will help participants discover practical, real-world ways to get more value from their Business Process Manager (BPM) database. Attendees will review strategies for streamlining processes, improving efficiency, and managing form updates that support a stronger user experience.		Experience Digital Update - Liz Rauh (onsite) Explore ways to accelerate digital innovation with Configure Digital • Get the latest updates on Configure Digital features and enhancements • Learn about the migration process from Retail Online and Business Online to Configure Digital	All Clear	Dispute Resolution Roundtable and Shawn Cornell Cindy Solvay Bank
2:00 - 2:45	Vendor Room	BPM Tips and Tricks Part 2 of 2 - Amanda Wilson (onsite) This fast-paced session will explore practical ways to use conditioning methods across wizards, forms, and transitions, while also reviewing I-32 custom form design tips that support stronger BPM workflows.		Data Compass - Diana Jacobsen, Channing Monti & Sameer Baral (onsite) Data Compass is Fiserv’s modern data platform that helps financial institutions transform fragmented data into actionable intelligence, bringing core, channel, and third-party data together in one trusted environment. Built on Snowflake, it provides secure, governed access to enterprise-wide data that helps organizations accelerate reporting, improve decision-making, and unlock AI-driven innovation. 1. Data Strategy 2. Architecture 3. Reporting and Analysis		Fraud Solutions Roundtable - Shawn Cornell Solvay Bank
2:45 - 3:00	Break	Break				
3:00 - 3:45	Vendor Room	agentOS - Darik Salem (virtual) Run and orchestrate AI agents across your financial systems with enterprise-grade governance, complete auditability and human oversight using an enterprise operating model. Built on Fiserv’s trusted data, knowledge and integration layer, agentOS is purpose-built to help financial institutions build, secure, monitor and scale agents across their enterprise.		Check Fraud Defender - Mahir Budar (virtual) This session will demonstrate how Check Fraud Defender helps identify potentially fraudulent items using advanced image analytics and risk indicators, enabling teams to focus on higher-risk transactions while reducing manual review efforts. We will also discuss how the solution supports a more proactive fraud strategy and helps institutions respond more effectively to evolving fraud patterns.		New Account Solutions Roundtable - Fletcher Angela Kennebec Savings Bank
3:50 - 4:15	Vendor Drawing (Connecticut Rooms)					
5:00 - 6:00	Hospitality Suite Room 1122					
6:00 - 7:00	Cocktail Hour	Casco Bay				
7:00 - 9:00	Dinner, Entertainment	Casco Bay				
9:00 - 1:00	DANCING					