

Wednesday - September 9th, 2026					
1:00-5:00	Early Registration (Lobby Foyer)				
2:15 - 4:00	Roundtable (New Hampshire)				
5:00-6:30	Meet the Vendor UnitEast Cocktail Hour Casco Bay				
7:00- 11:00	Hospitality Suite - Room 1122				
Thursday - September 10th, 2026					
	Vermont Room				
7:15 – 8:15	Registration/Meet the Vendors / Breakfast				
	Welcome & Announcements				
8:15 – 8:45	Partner Introductions				
8:45 – 9:45	Premier Core Update - Fiserv Mike Homer Release Schedule UI Update Deposit & Lending Updates Other Topics				
9:45 - 10:00	Break				
	Fiserv Core Strategy - Mike Homer				
10:00 - 11:15	Core Advance Update				
	Digital Assets - Mike McCoy				
11:15 – 12:00	Funds Made to Move: 1. How Banks Win with Digital Assets 2. The New Money Stack - Stablecoins, tokenized deposits, and real-time liquidity networks working together				
12:00 - 1:00	LUNCH (Casco Bay)				
	Casco Bay	Vermont Fiserv Sessions	New Hampshire Fiserv Sessions	Connecticut Room Vendor Sessions	Rhode Island Users Sessions
1:00 - 1:45	Vendor Room	Experience Digital Update w/ Liz Rauh • Explore ways to accelerate digital innovation with Configure Digital • Get the latest updates on Configure Digital features and enhancements • Learn about the migration process from Retail Online and Business Online to Configure Digital	Director (virtual) Ryan Brooke Many of you use Director as much or more than you use your core. In this session, view the latest updates on Director with a focus on the below topics: 1. Unity Client 2. Records Management 3. Director V25 Roadmap Items	Continuous The Awareness Gap: What's Quietly Breaking IAM at Your Bank Josh Higgins For banks, proving who has access to which systems has never carried higher stakes. Environments are growing more complex, and every exam, conversion, and staffing change adds risk. Each provisioning call has to be right and documented. But the decisions behind all of it still rest on reports few people can fully read—700-page core exports, cryptic codes, and spreadsheets that never quite add up to a clear picture of who has access to what. Join Continuous, the makers of Permission Assist, for this session to explore the awareness gap in most IAM programs—and why it's not a staffing or effort problem. You'll see where it opens across your environment, how it undermines IAM across your bank, and what it takes to finally close it and unlock streamlined user provisioning.	Branch Solution Roundtable - Teller & BPM Caitlin Wynn Solvay Bank
1:45 - 2:15	Fiserv Solution Center & Break	Break			
2:15 - 3:00	Vendor Room	Data Compass - Diana Jacobsen, Channing Monti & Sameer Baral Data Compass is Fiserv's modern data platform that helps financial institutions transform fragmented data into actionable intelligence, bringing core, channel, and third-party data together in one trusted environment. Built on Snowflake, it provides secure, governed access to enterprise-wide data that helps organizations accelerate reporting, improve decision-making, and unlock AI-driven innovation. 1. Data Strategy 2. Architecture 3. Reporting and Analysis	Card Services - Charles Hunter Making the most of your card portfolio - what's new with a glimpse into the future 1. Digital Enhancements 2. Small Business 3. Fraud & Dispute Management	Q2 From Payments to Fraud Protection: A Seamless Commercial Banking Experience Andrea Ulrich & William Ferrell Commercial and small business clients expect more from their bank: seamless account management, real-time visibility into cash flow, and payments that work. Join us to see how Q2's unified digital banking platform helps financial institutions deliver exactly that, with multi-entity account management, ACH and wire payments, and an intuitive experience that scales from community banks to large institutions	Loan Roundtable - Lindsay Bath Savings
3:15-4:00	Vendor Room		Cashflow Central - Giani Peralta/Blake Facer This session will provide an overview of Cashflow Central, including key adoption and engagement trends across the client base, and a look at the future roadmap. We'll highlight how financial institutions are driving small business engagement, the value being realized today, and the upcoming enhancements that will continue to expand the platform's capabilities and market impact	Navigating Recent Fiserv Changes and Important Negotiation Tactics Rich Carty This presentation will examine recent leadership changes at Fiserv and provide an update on the company's strategic direction, with a focus on what these developments may mean for banks. We will explore how Fiserv's evolving strategy could affect technology priorities, vendor relationships, and decision-making for financial institutions. The session will also highlight current trends in technology vendor negotiations and practical tactics to consider when renewing technology contracts or evaluating whether to change providers.	

4:00 - 4:45	Vendor Room	Vendor Room	Vendor Room	Vendor Room	
4:45 - 5:00	Meet in the Lobby	Seadogs - 5:30 - 8:30 PM			
Friday - September 11th, 2026					
7:15 – 8:15	Breakfast				
	Vermont Room Fiserv				
	Service & Support				
8:30 – 9: 30	2026 Focus & Client360 Enhancements				
	Communicator Open - Jared Patterson				
9:30 - 10:30					
10:30 - 11:15	Fiserv Solution Center & Break				
11:15 -12:00	View From Capital Hill				
12:00 - 1:00	LUNCH (Casco Bay)				
	Casco Bay	Vermont Fiserv Sessions	New Hampshire Fiserv Sessions	Conneticut Room Vendor Sessions	Rhode Island Users Sessions
1:00 -1:45	Vendor Room	BPM Tips and Tricks Part 1 of 2 Amanda Wilson This fast-paced session will help participants discover practical, real-world ways to get more value from their Business Process Manager (BPM) database. Attendees will review strategies for streamlining processes, improving efficiency, and managing form updates that support a stronger user experience.	Experience Digital Update w/ Liz Rauh • Explore ways to accelerate digital innovation with Configure Digital • Get the latest updates on Configure Digital features and enhancements • Learn about the migration process from Retail Online and Business Online to Configure Digital	All Clear Roadmap to More Efficient Branch Operations Jamie Upchurch	Dispute Resolutions Roundtable Cindy & Shawn Cornell Solvay Bank
2:00 - 2:45	Vendor Room	BPM Tips and Tricks Part 2 of 2 Amanda Wilson This fast-paced session will explore practical ways to use conditioning methods across wizards, forms, and transitions, while also reviewing I-32 custom form design tips that support stronger BPM workflows.	Data Compass Diana Jacobsen, Channing Monti & Sameer Baral (onsite) Data Compass is Fiserv's modern data platform that helps financial institutions transform fragmented data into actionable intelligence, bringing core, channel, and third-party data together in one trusted environment. Built on Snowflake, it provides secure, governed access to enterprise-wide data that helps organizations accelerate reporting, improve decision-making, and unlock AI-driven innovation. 1. Data Strategy 2. Architecture 3. Reporting and Analysis	Core Strength: Building Your Bank's Optimization 6-Pack and why it matters for Core Advance Session Description: Your bank's core may be running—but is it truly in shape? Peak Consulting's Optimization 6-Pack strengthens six essential areas of your operation: Loans, Deposits, BPM, Integrated Teller, Automation & Reporting, and Director. In this session, we'll explore how each targeted Optimization can help your bank improve efficiency, streamline processes, increase software utilization, and build a stronger foundation for future success. Discover how working all six areas together can eliminate operational weakness, maximize your technology investment, and get your bank's core into peak condition.	Fraud Solutions Roundtable Shawn Cornell Solvay Bank
2:45- 3:00	Fiserv Solution Center & Break	Break			
3:00 - 3:45	Vendor Room	Agent OS Darik Salem Run and orchestrate AI agents across your financial systems with enterprise-grade governance, complete auditability and human oversight using an enterprise operating model. Built on Fiserv's trusted data, knowledge and integration layer, agentOS is purpose-built to help financial institutions build, secure, monitor and scale agents across their enterprise.	Check Fraud Defender - Mahir Badar (virtual) This session will demonstrate how Check Fraud Defender helps identify potentially fraudulent items using advanced image analytics and risk indicators, enabling teams to focus on higher-risk transactions while reducing manual review efforts. We will also discuss how the solution supports a more proactive fraud strategy and helps institutions respond more effectively to evolving fraud patterns.		New Account Solutions Angela Fletcher Kennebec Savings Bank
3:50 - 4:15	Vendor Drawing (Connecticut Rooms)				
5:00 - 6:00	Hospitality Suite				
6:00 - 7:00	Cocktail Hour	Great Room			
7:00 - 9:00	Dinner, Entertainment	Casco Bay			
9:00 - 1:00	DANCING				